



Terms & Conditions LCL Import

The Incoterms agreed upon at the time of booking shall be binding and shall govern the execution of the agreement including costs and responsibilities: https://nvoworldwide.com/wp-content/uploads/2025/06/Incoterms_2020.pdf.

The additional conditions set out below shall apply, unless otherwise agreed in writing.

Rates

- All rates per w/m (per 1000 kg or 1 m³) and minimum of 1 m³.
- The rates mentioned are valid for freight collect shipments only.
- Subject to space, equipment, availability and acceptance by the shipping company.
- Rates valid for non-restricted, non-IMO cargo unless otherwise stated in our quotation
- If the cargo dimensions exceed 5.8 meters long, 2.3 meters wide and 2.25 meters high or weighs more than 3.000 kg per package, additional surcharges will apply.
- Rates quoted are based on the volumes as provided by the requested party, any increase/decrease will effect rates.
- All costs such as, but not limited to, port charges, transfer fees, demurrage, detention and/or storage will be charged to the booking party/Merchant
- Unless otherwise stated this quotation does not include customs formalities, duties, local taxes, demurrage, detention, warehouse rent and/or other possible third-party charges.
- A disbursement fee will be applied to all disbursement expenses.
- A bond provision of 2% will be charged on duties, taxes and VAT.
- We reserve the right to adjust our tariffs immediately upon carriers adjustments without prior notice.
- Surcharges can be amended and implemented valid at time of shipment (vatos) without prior notice.
- Payment in advance.
- Rates excluding VAT.
- Courier services upon request.

Cargo requirements

- Cargo must be clearly marked. In case marks do not match the (House) B/L, the liability for any loss or damage, wrong delivery, including consequential-/immaterial loss is explicitly rejected.
- Shipper/supplier is responsible for (seaworthy) packaging for all modalities involved.
- Shipments with a total cargo weight of more than 6.500 kgs are subject to prior approval from our office. In case total weight exceeds 6.500 kg, we and the co-loader will reserve the right to split such shipments over 2 sailings by the "2 vessel option clause".
- Personal effects/household goods upon request. Furthermore, for all shipments with (used) personal effects a packing list (with value) and copy passport is required upon booking.

IMO/ADR regulations

- IMO cargo only upon request and subject to approval and/or compatibility by shipping line/carrier.
- Any misdeclaration can cause fines, which will be charged.

Trucking

- Rates based on transportation on normal business days during business hours (Monday – Friday).
- The loading address must be easily accessible to the carrier and its trucking equipment.
- Subject to space, equipment, acceptance and availability of the trucking company.
- Fuel surcharge is valid at time of shipment (vatos).
- *For UK only:* If the cargo dimensions exceed 2.4 meters long, 1.2 meters wide and 2.2 meters high or weighs more than 1.200 kg per package, additional surcharges will apply.

Rules and regulations

- Dutiable cargo, antiques, alcohol, carbon (both activated and non-activated), charcoal, (lithium) batteries, spirits and/or (raw) tobacco, foodstuffs, veterinary & agricultural products upon request only. Any liability for any loss/damage and/or all other costs involved if these commodities are booked but not advised as such, is explicitly rejected.
- In case cargo is not collected within the time bar authorized by the respective customs authorities, the cargo will have to be moved to the government auction depot and all charges such as port charges, transfer fees, demurrage/ storage etc. will be charged.
- All imports are to be cleared at port of entry, unless otherwise specified.
- In case of cancellation/non-delivery and/or missing customs documents on closing/loading day, a dead freight and/or administration fee will be charged.
- It is a condition of each booking that you agree and accept that you will be our contractual counterparty and, if applicable, will be deemed a "Merchant" as defined in the applicable standard Bill of Lading conditions and as such will be responsible for all the obligations and liabilities of the shipper, whether disclosed or not. Any subsequent nomination of a shipper or other party in relation to the booking shall be subject to our discretionary acceptance. In nominating a shipper or other party in relation to the booking you warrant that you have authority to legally bind the nominated shipper or other party relating to the booking, as applicable, and, should that not be the case, you will assume full liability and shall indemnify us for any and all loss suffered or cost incurred as a consequence of the absence of such authority. Also, when nominating a shipper or other party in relation to the booking, you as the booking party remain Merchant as defined in the applicable standard Bill of Lading conditions unless explicitly confirmed otherwise in writing.

Insurance

- Cargo is not insured unless requested in writing, and after acceptance and confirmation by our insurer.
- Premiums and additional administration fee will be charged.