



Terms & Conditions FCL Export

The Incoterms agreed upon at the time of booking shall be binding and shall govern the execution of the agreement including costs and responsibilities: https://nvoworldwide.com/wp-content/uploads/2025/06/Incoterms_2020.pdf.

The additional conditions set out below shall apply, unless otherwise agreed in writing.

Rates

- All rates are based on full container loads (FCL).
- The rates mentioned are valid for freight prepaid shipments only.
- Subject to space, equipment, availability and acceptance by the shipping company.
- Rates valid for non-restricted, non-IMO cargo only unless otherwise stated in our quotation.
- All costs such as, but not limited to, port charges, transfer fees, demurrage, detention and/or storage will be charged to the booking party/Merchant
- Unless otherwise stated this quotation does not include customs formalities, duties, local taxes, demurrage, detention, warehouse rent and/or other possible third party charges.
- A disbursement fee will be applied to all disbursement expenses.
- We reserve the right to adjust our tariffs immediately upon carriers adjustments without prior notice.
- Surcharges can be amended and implemented valid at time of shipment (vatos) without prior notice.
- We reserve the right to charge waiting hours because of force majeure.
- Payment in euro.
- Payment in advance.
- Rates excluding VAT.
- Courier services upon request.

Cargo Requirements

- Shipper/supplier is responsible for suitable packaging where fumigation is mandatory.
- Shipper/supplier is responsible for (seaworthy) packaging for all modalities.
- All containers have to be delivered with High Security Seals attached.
- Personal effects/household goods upon request. Furthermore, for all shipments with (used) personal effects a packing list (with value) and copy passport is required upon booking.

IMO/ADR regulations

- IMO cargo only upon request and subject to approval and/or compatibility by shipping line/carrier.
- Any misdeclaration can cause fines, which will be charged.

Trucking & Container Handling

- Shipper is responsible for loading and securing of the cargo in the container.
- Rates based on transportation on normal business days during business hours (Monday – Friday).
- The loading address must be easily accessible to the carrier and its trucking equipment.
- Subject to space, equipment, acceptance and availability of the trucking company.
- Fuel surcharge is valid at time of shipment (vatos).

Rules & Regulations

- The shipper is responsible for ensuring compliance with regulations at both origin, destination and transshipment ports, including weight distribution and stowage. Overweight/incorrectly stowed containers will incur penalties and extra charges.
- Dutiabale cargo, antiques, alcohol, carbon (both activated and non-activated), charcoal, (lithium) batteries, spirits and/or (raw) tobacco, foodstuffs, veterinary & agricultural products upon request only. Any liability for any loss/damage and/or all other costs involved if these commodities are booked but not advised as such, is explicitly rejected.
- In case cargo is not collected within the time bar authorized by the respective customs authorities, the cargo will have to be moved to the government auction depot and all charges such as port charges, transfer fees, demurrage/ storage etc. will be charged.
- Late cancellation and rolling fees may apply. Any change to the transport plan (including destination, vessel, or voyage) after the booking confirmation has been received will be considered an amendment. If part or all of the shipment is cancelled and the cancellation request is submitted at least seven (7) days prior to the scheduled estimated time of departure, a cancellation fee will apply; if the cancellation is made less than seven (7) days before departure, it will be considered a late cancellation and a no-show fee will be charged.
- It is a condition of each booking that you agree and accept that you will be our contractual counterparty and, if applicable, will be deemed a "Merchant" as defined in the applicable standard Bill of Lading conditions and as such will be responsible for all the obligations and liabilities of the shipper, whether disclosed or not. Any subsequent nomination of a shipper or other party in relation to the booking shall be subject to our discretionary acceptance. In nominating a shipper or other party in relation to the booking you warrant that you have authority to legally bind the nominated shipper or other party relating to the booking, as applicable, and, should that not be the case, you will assume full liability and shall indemnify us for any and all loss suffered or cost incurred as a consequence of the absence of such authority. Also, when nominating a shipper or other party in relation to the booking, you as the booking party remain Merchant as defined in the applicable standard Bill of Lading conditions unless explicitly confirmed otherwise in writing.

Insurance

- Cargo is not insured unless requested in writing, and after acceptance and confirmation by our insurer.
- Premiums and additional administration fee will be charged.