Sales Conditions



Terms & Conditions FCL Import

Rates

- The rates mentioned are valid for freight prepaid shipments only.
- Subject to space, equipment, acceptance and availability of the shipping company.
- Rates valid for non-restricted, non-IMO cargo only unless otherwise stated in our quotation.
- All costs such as, but not limited to, port charges, transfer fees, demurrage, detention and storage will be charged.
- Unless otherwise stated this quotation does not include customs formalities, duties, local taxes, demurrage, detention, warehouse rent and other possible third party charges.
- If applicable, a bond provision of 2% will be charged on duties, taxes and VAT.
- All destination charges are for receiver's account.
- We reserve the right to adjust our tariffs immediately upon carriers adjustments without prior notice.
- Surcharges can be amended and implemented variable at the time of shipment (vatos) without prior notice.
- We reserve the right to charge waiting hours because of force majeure.
- Courier services upon request.
- Payment in euro (if applicable, at the exchange rate as determined by the shipping company), unless otherwise agreed.
- Payment in advance, unless otherwise specified.
- Rates excluding VAT.

Cargo requirements

- All containers have to be shipped with high security seals.
- Cargo must be clearly marked. In case marks do not match the (House) B/L, the liability for any loss or damage, wrong delivery, including consequential-/immaterial loss is explicitly rejected.
- Shipper/supplier is responsible for suitable packaging where fumigation is mandatory.
- All cargo must be seaworthy packed.
- Personal effects/household goods upon request. Furthermore, for all shipments with (used) personal effects a packing list (with value) and copy passport is required upon booking.

Trucking

- Consignee is responsible for unloading the cargo out of the container.
- Rates based on transportation on normal business days (Monday Friday)
- The unloading address must be easily accessible to the carrier and its trucking equipment.
- Subject to space, equipment, acceptance and availability of the trucking company.
- Fuel surcharge is VATOS and will be adjusted.

Rules and regulations

- Dutiable cargo, antiques, alcohol, carbon (both activated and non-activated), charcoal, (lithium) batteries, spirits and/or (raw) tobacco, foodstuffs, veterinary & agricultural products upon request only. Any liability for any loss/damage and/or all other costs involved if these commodities are booked but not advised as such, is explicitly rejected. Any misdeclaration can cause fines upto EUR 15.000,00, which will be charged.
- In case cargo is not collected within the time bar authorized by the respective customs authorities, the cargo will have to be moved to the government auction depot and all charges such as port charges, transfer fees, demurrage/ storage etc. will be charged.
- IMO cargo only upon request and subject to approval and/or compatibility by shipping line/carrier.
- All imports are to be cleared at port of entry, unless otherwise specified.
- It is the shipper's responsibility to ensure cargo is loaded in accordance with regulations at both origin and destination, this is inclusive of but not limited to the weight and cargo distribution. Any charges consequential to overweight/incorrectly stowed containers will be charged.

Insurance

- Cargo is not insured unless requested in writing, and after confirmation by our insurer.
- For taking out insurance full details of any cargo and value(s) must be provided.