Sales Conditions



Terms & Conditions FCL export

Rates

- All rates are based on full container loads (FCL), per standard container.
- Subject to space, equipment, acceptance and availability of the shipping company.
- Out of Gauge (OOG) Cargo upon request only.
- The rates provided are based on shipments managed by our own carriers or agents.
- Rates valid for non-restricted, non-IMO cargo only unless otherwise stated in our quotation.
- All costs such as, but not limited to, port charges, transfer fees, demurrage, detention and storage will be charged.
- Unless otherwise stated this quotation does not include customs formalities, duties, local taxes, demurrage, detention, warehouse rent and other possible third party charges.
- If applicable, a bond provision of 2% will be charged on duties, taxes and VAT.
- All destination charges are for receiver's account.
- We reserve the right to adjust our tariffs immediately upon carriers adjustments without prior notice.
- Surcharges can be amended and implemented variable at the time of shipment (vatos) without prior notice.
- We reserve the right to charge waiting hours because of force majeure.
- Courier services upon request.
- Payment in euro (if applicable, at the exchange rate as determined by the shipping company), unless otherwise agreed.
- Payment in advance, unless otherwise specified.
- Rates excluding VAT.

Cargo Requirements

- Shipper/supplier is responsible for suitable packaging where fumigation is mandatory.
- All cargo must be seaworthy packed and stackable.
- All containers have to be delivered with High Security Seals attached.
- Personal effects/household goods upon request. Furthermore, for all shipments with (used) personal effects a packing list (with value) and copy passport is required upon booking.

Trucking & Container Handling

- Shipper is responsible for loading and securing of the cargo in the container.
- Rates based on transportation on normal business days (Monday Friday).
- The loading address must be easily accessible to the carrier and its trucking equipment.
- Subject to space, equipment, acceptance and availability of the trucking company.
- Fuel surcharge is VATOS and will be adjusted.

Rules & Regulations

- Dutiable cargo, antiques, alcohol, carbon (both activated and non-activated), charcoal, (lithium) batteries, spirits and/or (raw) tobacco, foodstuffs, veterinary & agricultural products upon request only. Any liability for any loss/damage and/or all other costs involved if these commodities are booked but not advised as such, is explicitly rejected. Any misdeclaration can cause fines upto EUR 15.000,00, which will be charged.
- IMO cargo only upon request and subject to approval and/or compatibility by shipping line/carrier.
- The shipper is responsible for ensuring compliance with regulations at both origin and destination, including weight distribution and stowage. Overweight/incorrectly stowed containers will incur penalties and extra charges.
- In case containers are not collected within the specified time limit by consignee, they will be moved to a government auction depot, and all associated charges will be invoiced.

Insurance

- Cargo is not insured unless requested in writing and confirmed by our insurer.
- For taking out insurance full details of any cargo and value(s) must be provided.